



LIMITED WARRANTY

Omega Heat Pumps (“Omega”) warrants to the original buyer of its products, subject to the conditions and exclusions set forth below, that the products will be free from defects in material and workmanship. Omega makes this Parts Only Limited Warranty for a period of 12 months from the date of start-up, or 18 months from the date of shipment to the original buyer. Omega’s sole obligation under this Limited Warranty is to replace any defective part free of charge to the original customer (except as provided below), FOB factory, determined by Omega (in its sole discretion) to be defective.

Omega’s Limited Warranty does not cover defects, reduced performance or failure caused directly or indirectly, by improper installation, abuse, misuse, misapplication, improper maintenance, lack of maintenance, negligence, accident, or normal deterioration, including wear and tear. This Limited Warranty shall not apply to failures, defects, or reduced performance resulting directly or indirectly, from use for any other purpose other than the products intended use or exposure to a corrosive environment, untreated water loop systems or improper storage.

This Limited Warranty does not include costs for transportation (including, without limitation, freight and return freight charges, costs and insurance), costs for removal or re-installation of parts or equipment, premiums or overtime, or labor for performing repairs or replacement made in the field. Omega is not responsible for damages occurring during transport of any product to or from Omega’s factory.

The obligation and liability of Omega under this Limited Warranty does not include losses, direct or indirect, for incidental or consequential damages. This Limited Warranty is provided exclusively to the original buyer of the product and may not be assigned or otherwise transferred.



LIMITED PARTS WARRANTY

GENERAL

This limited warranty is applicable to the Vertical Stack Series Water Source Heat Pumps manufactured by Omega Heat Pump Inc. and used in Commercial installations.

LIMITED WARRANTY ON PARTS

Omega Heat Pumps warrants all parts of the VSHP / HRP water source heat pump used in Commercial applications to be free from defects in workmanship and materials for normal use for the time periods set forth herein. Any part or portion thereof (except air filters) which becomes defective under normal use during the period of this warranty will be repaired or replaced provided the Company's examination shall prove to its satisfaction that the part was or became defective under normal use.

However, Labour charges, shipping charges for replacement parts, replacement of refrigerant or filters and any other service repairs are not covered by this Limited Warranty. It does not cover any portion or component of the system that is not supplied by Omega Heat Pumps, regardless of the cause of failure of such portion or component.

PERIOD OF COVERAGE

This limited warranty applies for 12 months from the date of initial operation (start-up) or 18 months from the date of shipment, whichever is the first to occur, to all parts and components in the Omega Heat Pumps product identified herein, except air filters which are not included in any part of this limited warranty.

Optional 4-Year Extended Compressor parts only warranty starts from the date of shipment and up to 5 years.

OMEGA HEAT PUMP MODEL NUMBER: _____

OMEGA HEAT PUMP SERIAL NUMBER: _____

DATE OF INITIAL OPERATION: _____

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